

[LMS] Adding Zopim chat by Zendesk extension

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Zendesk Chat lets you chat with LMS users and give them real-time support. Before your visitors can start chatting with you, you'll need to add the Zopim chat extension to your LMS .

To add the live chat Web Widget to a web page,

1. From the Zopim chat dashboard, select **Settings > Widget**, then click the **Getting Started** tab.
2. Copy the embed script key ID only, as shown in the example below:



3. In your LMS, go to 'Account & Settings' and 'Extensions'. Enter the numeric key ID copied in the above step in the text field and turn on the slider to 'On' position.



4. Finally, save your settings and reload page to take effect.