

# How do I get support?

<b>Code</b>		<b>Author</b>	BrainCert
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Our support is done via our [helpdesk system](#) for premium users and [forums](#) for non premium users. We provide **in-app messaging & chat** for faster customer support. We provide **phone support** on a need basis. Simply e-mail us [support@braincert.com](mailto:support@braincert.com).